

Clause for AST and/or Application Form

1.1 The Tenant agrees to the Disclosure of Tenant's personal details to One Utility Bill Limited ("One Utility Bill or OUB"), Silver Oak Property ("Silver Oak Property"), and the incumbent Energy Supplier for the purposes of Utility Registration.

1.2 At the start of the Tenancy, gas and electricity will be provided, or will be in the process of being provided by the incumbent Energy Supplier, the details of this supplier information will be communicated to the tenants by One Utility Bills customer service team via phone call and/or email. The tenants are not in a contract with their incumbent Energy Supplier and are free to choose any Energy Supplier option available to them.

1.3 The Tenant agrees that Silver Oak Property may pass the Tenant's name, phone number, email address, to One Utility Bill, for the purposes of;

- a.** registering the gas and electricity meters at the property in the Tenant's name with the incumbent Energy Supplier providing gas and electricity to the Tenant and administering the Tenant's account with the incumbent Energy Supplier if applicable;
- b.** registering the Tenant with the incumbent water supplier to the property.
- c.** informing the relevant district Council, for your property, of the new tenancy commencing, if required.

The incumbent water supplier may contact the Tenant in order to provide further information about its services and products and conclude an agreement with the Tenant for those services and products.

The relevant district Council may contact the Tenant in order to provide further information about its services and products and conclude an agreement with the Tenant for those services and products.

1.4 Silver Oak Property will only process data on behalf of One Utility Bill. One Utility Bill will use the Tenant's details only for the purposes set out above and not in any other way. One Utility Bill and Silver Oak Property will comply with their obligations as a data controller and/or data processor (as applicable) under the General Data Protection Regulation effective, as of the 25th May 2018.

1.5 One Utility Bill will handle Tenant's data in the manner set out in One Utility Bill's standard Terms and Conditions and/or [Privacy Notice](#). One Utility Bill will not hold any personal details longer than is necessary and will only use it for the purposes as set out above in a lawful manner. Our [Data Retention Policy](#) is available on the One Utility Bill Website.

Clause for Landlord Agreement

1.1 When the Landlord's property is let, gas and electricity will be provided by the incumbent Energy Supplier.

1.2 One Utility Bill will never contact the Landlord directly and will not hold any personal details longer than necessary, in line with our [Data Retention Policy](#). Your information will be stored securely and handled in a lawful manner as explained in our Privacy Notice found on our Website or [here](#).

1.3 The Landlord agrees that Silver Oak Property may pass personal details and details of the property to One Utility Bill for the purposes of:

1.3.a Registering the property under the name of "the occupier" with the incumbent water supplier.

1.3.b registering the new Tenancy details for gas, electricity, water and council tax.

1.3.c Informing the incumbent suppliers of the liable party for any void periods

1.4 One Utility Bill will use the Landlord's details only for the purposes set out above and not in any other way.

1.5 One Utility Bill and Silver Oak Property, will comply with their obligations as a data controller and/or data processor (as appropriate) under the General Data Protection Regulation effective, as of the 25th May 2018 and will handle Landlord's data in the manner set out in our [Privacy Notice](#).